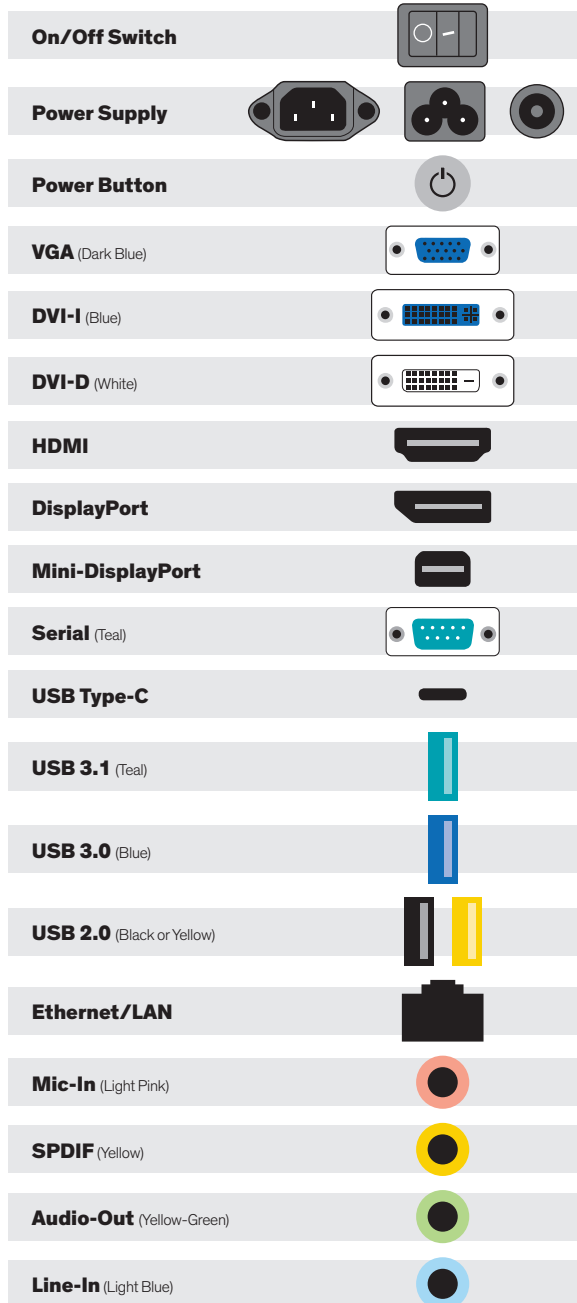


All the ports on your system are color coded to match the associated cable. An illustration of the ports have been provided for your reference.

The number of ports and location are dependent upon the motherboard and/or system.



SUPPORT

Should you encounter any issues or need further assistance, please contact our support team:

Normal Business Hours

800.227.3432 option 5

Available Monday–Friday 8am–6pm EST

E-mail

CustomerCare@senecadata.com

The following information is required:

- Zip or postal code of the location requiring service
- Serial number of the equipment requiring service (if applicable)
- Company name if applicable
- Contact name at the location
- Phone number of the contact
- Make and model of the equipment requiring service
- Description of the problem (please provide as much detail as possible)
- Name and telephone number of the person placing the call (if different from contact name)

DRIVERS

If you do not have access to Apps & Drivers restore, you can visit our drivers Web Site at:

<http://drivers.senecadata.com/>

To download the original device drivers. Your computer serial number is required and is located on the bar code label affixed to your system. Please note that Seneca is not responsible for issues related to this download.

SENECA QUICK START GUIDE

Congratulations on the purchase of your Seneca computer system.

SENECA-QSG.0417



Please retain this quick start guide as a reference for basic setup and support.

This manual is your guide from setup to support. Please retain this manual along with the additional paperwork that was included with your system. This manual has a list of support numbers for future reference.

CONTENTS OF PACKAGE

Quantity	Item
1	Seneca Computer System
1	Power Cable

OPTIONAL CONTENT

Quantity	Item
1	Mouse and Keyboard
	Additional items specific to your systems

INSTALLATION

Setting up your system is fast and easy.

1. Plug in mouse, keyboard, display and power cable to your system
2. Power on the system and let it boot normally.
3. Follow the setup prompts for Windows (if applicable).

GPU PERFORMANCE

If your system was designed to accommodate a GPU (both integrated and discrete) and other input output devices, an illustrated reference guide of these ports has been included. Please consult with our Seneca Customer Care team if you have any questions regarding the setup.

WINDOWS 10 RECOVERY

Software Recovery/Restore Options

Resetting lets you choose whether to keep your files or remove them, and then reinstalls Windows. To get started, go to Settings > Update & Security > Reset this PC > Get started and choose an option.

KEEP MY FILES OPTION

- Reinstalls Windows 10 and keeps your personal files.
- Removes apps and drivers you installed.
- Removes changes you made to settings.
- Removes any apps your PC manufacturer installed. (If your PC came with Windows 10, apps from your PC manufacturer will be reinstalled.)

REMOVE EVERYTHING OPTION

- Reinstalls Windows 10 and removes all your personal files.
 - Removes apps and drivers you installed.
 - Removes changes you made to settings.
 - Removes any apps your PC manufacturer installed. (If your PC came with Windows 10, apps from your PC manufacturer will be reinstalled.)
- If you're planning to donate, recycle, or sell your PC, use this option and choose to fully clean the drive. This might take an hour or two, but it makes it harder for other people to recover files you've removed.

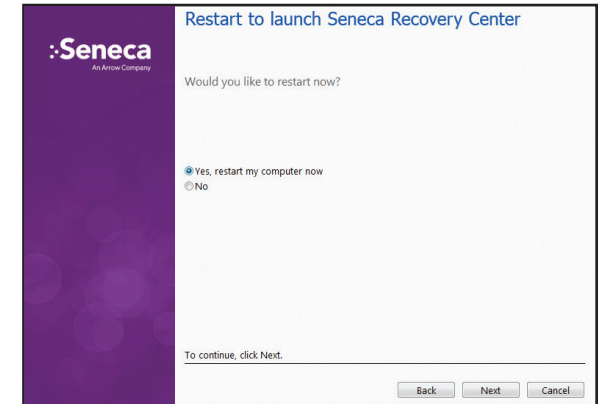
RESTORE FACTORY SETTINGS OPTION

- Reinstalls Windows 10 and removes your personal files.
- Removes apps and drivers you installed.
- Removes changes you made to settings.
- Reinstalls any apps your PC manufacturer installed on your PC.
- This option isn't available on all PCs.

WINDOWS 7 RECOVERY

Software Recovery/Restore Options

In the event of a hard drive or software failure, your computer has an integrated software program referred to as the Seneca Recovery Center, that allows you to restore any factory loaded program, device driver, and/or recover your entire system back to the day you received it from the factory.



1. While starting the computer, press the **F8** key and follow steps 2–5. Select **Repair Your Computer**, this will launch the **Seneca Recovery Center**. At the welcome screen select **Next** to enter the Seneca System Recovery menu.
2. You can select a Recovery with **Automatic Data Backup or a Full Factory Recovery** (the Full System Recovery option will destroy all user data).
3. After the Full Recovery is complete, you will need to reinstall any programs that were installed after the system left the factory.
4. You will also need to reinstall operating system and application updates to the system as well.

RECOVERY ONLINE

A full listing of recovery steps can be found on our support site at:

<http://support.senecadata.com/Recovery>